

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Supplementary Budget Estimates Hearings October 2016**  
**Communications Portfolio**  
**Australian Postal Corporation**

**Question No: 96**

**Australia Post**

**Hansard Ref: Page 62, 18/10/2016**

**Topic: Carding of Parcels**

**Senator Xenophon, Nick asked:**

**Senator XENOPHON:** For instance, carding parcels to a corporate office for collection instead of an LPO. Is that happening?

**Mr Fahour:** We only card for the round where they belong. We do not direct people to deliberately go out of a particular region where an LPO normally gets it, to go all the way to a corporate and bypass the LPO to avoid payments. We do not do that.

**Senator XENOPHON:** I am not talking about an intent but in practical terms, on notice, can you find out whether there has been a difference in the carding of parcels to a corporate office instead of an LPO?

**Mr Fahour:** Fair enough. Because of the Saturday opening or just generally?

**Senator XENOPHON:** Because of the Saturday opening and more generally as well, so it is in two parts.

**Mr Fahour:** I will take that on notice.

**Senator XENOPHON:** Thank you.

**Answer:**

There has been no change to the carded process.